

Welcome to ER/Studio Business Architect 20.5.x

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Thank you for using IDERA ER/Studio Business Architect. This is a tool for creating and sharing a graphical representation of your business from the core concepts that describe the business, to the processes that run the business. ER/Studio Business Architect's Process Modeling capabilities allow you to easily model your business processes and model how those processes use data. ER/Studio Business Architect's Conceptual Modeling provides an intuitive way to outline subject areas and concepts that can then drive the creation of detailed data models.

Getting Started

There are several tools available to help you get started with ER/Studio Business Architect:

- Once you install ER/Studio Business Architect, you can import and open the sample compressed workspace that is included with the install (x:\Program Files\IDERA\ERStudio Business Architect X.X\samples\Workspaces\Waterfront Bank). Go to File>Import>Workspace from the main menu.
- For an in-depth tutorial, see the Quick Start Guide which walks you through the creation and use of a basic workspace. This Quick Start Guide is available on the IDERA website at <https://www.idera.com/support/productdocuments>.

Before you use ER/Studio Business Architect, please read the information below.

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WHAT'S NEW IN VERSION 20.5.X

Updated Compatibility for ERDA and ERTS 20.5.x

ER/Studio Business Architect 20.5.x is updated to ensure compatibility with ER/Studio Data Architect and Team Server 20.5.x.

RELEASE NOTES

Important Advisory Notes

- ER/Studio Data Architect models imported to ER/Studio Business Architect must be generated in ER/Studio Data Architect 7.0 or above.
- Imported Visio models must be created in Microsoft® Office Visio® 2003 or 2007.

Known Issues and Bug Fixes

For the more recent list of known issues and bug fixes in this release, see http://docwiki.embarcadero.com/ERStudioBA/205/en/Release_Notes.

ADDITIONAL RESOURCES

Licensing Your IDERA Product

All IDERA products include a 14-day trial period. To continue using the product without interruption, we recommend that you license it as soon as possible. For information on licensing your product, refer to the *Quick Start Guide*. If you have not yet purchased this product, contact sales@idera.com.

IDERA Product Support

The IDERA Web site is an excellent source for additional product information, including white papers, articles, discussion forums, and the IDERA Knowledge Base. Visit www.idera.com/support, or click any of the links below, to find:

- [Documentation](#)
- [Online Demos, Technical Articles, and White Papers](#)
- [IDERA Community](#)

IDERA Technical Support

If you have a valid maintenance contract with IDERA, the Technical Support team is available to assist you with any problems you have with our applications. Our maintenance contract also entitles registered users of IDERA products to download free software upgrades during the active contract period. Evaluators receive free technical support for the term of their evaluation (14 days).

We encourage you to open technical support cases via the [Customer Support Center](#). For additional information about IDERA Technical Support, visit the [Support](#) section of our Web site.

IDERA on the Web

To download evaluations of other IDERA products or to learn more about our company and our products visit us at www.idera.com.
